

Hometown News Online!



"Do what you want as long as you're not interfering with anyone else's right to do the same — this is the definition of

morality."

Dr. Wayne Dyer

Quick Links

Sylvia's books

Sylvia's Children

Where In the World Is Sylvia?

September 26, 2018

WHAT IS THE SECRET TO SELLING?

Just listen! Remember, in sales, the buyer should talk 80% of the time ... they will tell you what they want. You can also ask leading questions such as (let's say you are selling a car) ... what color is important to you? what was your favorite car? How do you use it (work or pleasure)? Are the amenities important (CD player, bucket seats, heated seats, etc.)?

Take your time, listen and then repeat what they just said to make sure you understood it properly. Maintain great eye contact ... find out where you have commonalities for conversation. I like going to Linked In to see what they are interested in and do we have mutual interests. Takes the call away from being a cold call into a warm one.

Outline some options before you leave to make sure you have planted some ideas about what they would want to buy. Remember



that price is never an issue if you really want something. If you get stuck on price you haven't created the desire for the product! And, speaking of price, you can always come down (ask for more even if you think they don't have it!). You can't go up! :)

Lastly, just make it easy for them! The easier it is the quicker they say "yes"!

> **PS** - notice <u>new</u> e-mail address sylvia.allen@allenconsulting.com



Lots of great stuff every two

weeks!